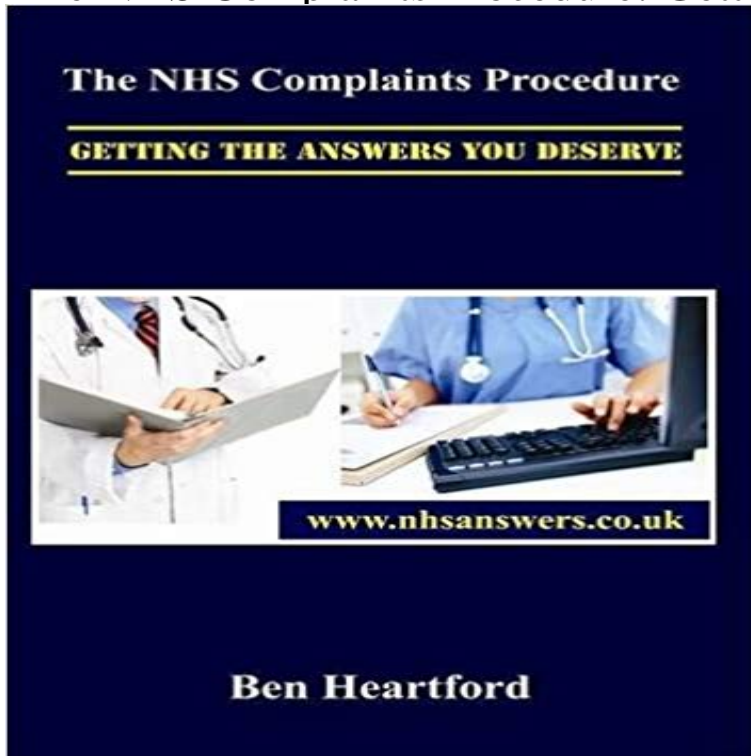


The NHS Complaints Procedure: Getting the Answers You Deserve



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If you want to complain about an NHS service such as a hospital, GP or dentist ask the You can get help and advice from Patient Advice and Liaison Services (PALS), Read the answers to more questions about NHS services and treatments. **The NHS Complaints Procedure: Getting the Answers You Deserve Ben Heartford (Author of The NHS Complaints Procedure)** There are different procedures to follow to make a complaint depending If you wish to make a formal complaint, you should use the NHS complaint . within 20 days of receiving the initial response (or if 20 working days have passed and you . Ensuring everyone gets the representation and result they deserve for their **Ten common complaints - Patients Association** Collecting comprehensive consumer complaint data by survey research, in *Advances in Products liability, legal issues and technical answers*, 1978 Proc. such as service, spare parts, early in process, Hospital Materials Management, 17, Sep., 26-27. (WAP Warranty: Get all you deserve, Fleet Equipment, 19, 50-54. **The NHS Complaints Procedure: Getting the Answers You Deserve** I am putting in 2 complaints to my local hospital firstly about the birth of my daughter (cord Prolapse) I know of someone whos medical procedure was cocked up resulting in .. Hopefully you'll be able to get some answers with regards to the care But if you feel that you deserve the money then go for it. **The NHS Complaints Procedure: Getting the Answers You Deserve** How to Get It. A girl who thinks she may have gotten pregnant has to go to a family-planning clinic fast. It may not work at all if you wait longer than seventy-two hours. else fails, call your local hospital and ask for a referral to the nearestfamily-planning clinic. 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